



Aslinger & Associates

Performance Improvement Consultants

Contact Us
for a free consultation!
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Managing Feedback and Conflict

A Two-Day Workshop

Purpose of this Training

To understand the crucial role of feedback in a High Performance Organization and develop improved skills in giving and receiving feedback and to understand the importance of managing conflict and develop alternatives and skills to effectively handle conflict situations

Participants Learn...

- ...how to develop employees, influence their behavior, and improve organizational performance through skillful delivery of feedback
- ...how to receive feedback in a way that promotes their personal growth and development and sets the standard for others
- ...how to improve their leadership effectiveness through an awareness of their current conflict management style preference
- ...process steps and principles for facilitating team conflict management session
- ...how to effectively manage conflict to improve team performance

Why this training is important?

Feedback is an absolutely critical communication skill in High Performance Organizations. It is seen as a primary method to help individuals and teams grow and improve. The skills of giving and receiving feedback are utilized in many key interactions in the organization.

In most organizations, there is a tendency to avoid conflict by ignoring it, pretending it does not exist or hoping that it will eventually work itself out. High Performance Organizations recognize that conflict is natural and a valued resource within the workplace. Conflict indicates that there are differing opinions over key operational issues, and surfacing the conflict and managing it to arrive at better solutions is a characteristic of HPO's. Conflict management skills are absolutely crucial to the development of teams and of the larger organization as it moves toward higher levels of performance and improved results.

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